



Satisfaction Guaranteed

Your satisfaction is important to us. If for any reason you are not completely satisfied with your purchase from Bicycles Etc., simply return the item(s)* within 30 days from the date of your invoice, with its original packaging, along with your proof of purchase. We will promptly replace it, apply credit to a new order, give you a refund for the purchased price or issue a store credit – whichever you prefer.

Low Price Guarantee

Our goal is to provide the best value every day and back it up with our Low Price Guarantee. If you find a lower advertised price in Jacksonville, we will beat it at the time of your purchase and we will give you a refund or credit for up to 60 days if you find it less than what you paid. The lower priced item must be the same model, year, color, size and currently be in stock. We will match any retailer located within 50 miles of our store. We'll gladly refund you the difference. Bicycles Etc. receipt required.

(Fine Print. * Satisfaction return guarantee does not apply to bicycles, special ordered parts & accessories, closeouts or car racks. * Low price guarantee applies to stores within 50 miles of our store and only on an identical available product at a local retail competitor's store. Also low price guarantee does not apply to special sales, promotions & events that Bicycles Etc has during the year)